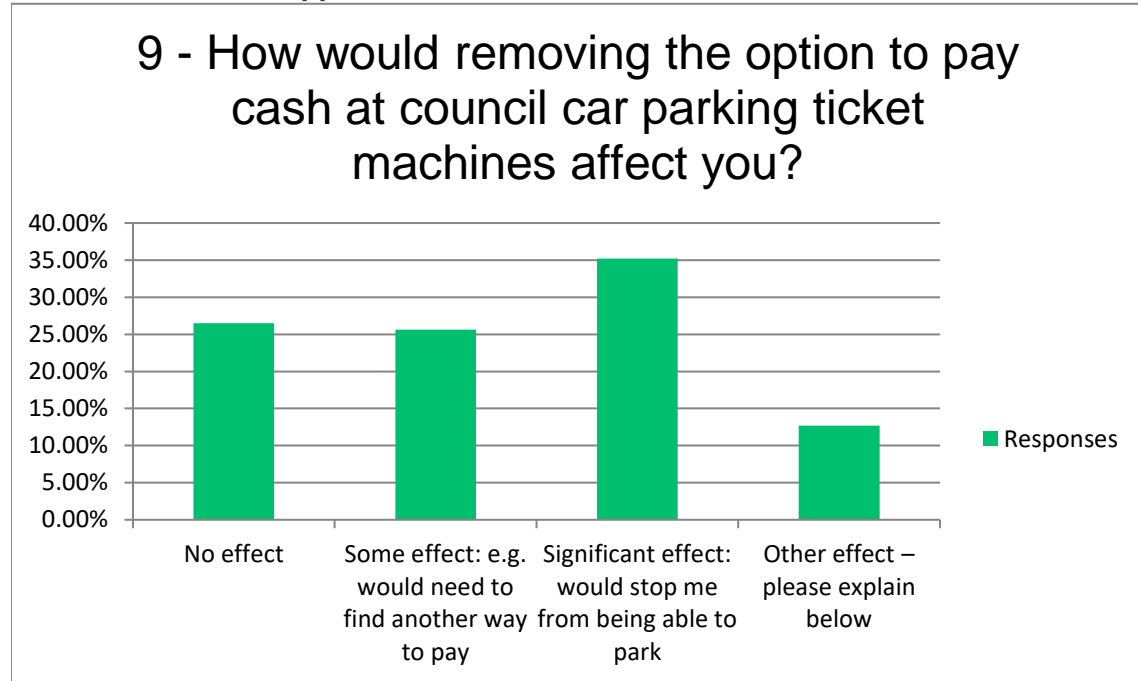


Cashless Parking

9 - How would removing the option to pay cash at council car parking ticket machines affect you?

Answer Choices	Responses
No effect	26.48% 188
Some effect: e.g. would need to find another way to pay	25.63% 182
Significant effect: would stop me from being able to park	35.21% 250
Other effect – please explain below	12.68% 90
<b>Answered</b>	<b>710</b>
<b>Skipped</b>	<b>83</b>



Respondent ID	Response Date	Other effect – please explain below	Tags
114480015628	Dec 04 2023 10:13 PM	I would not use a bar code as this would have the possibility of scamming	
114479890796	Dec 04 2023 08:09 PM	Happy to use Debit card but some machines don't seem to accept it	
114479811964	Dec 04 2023 06:55 PM	Concerned about safety and security of different payment methods	
114479789739	Dec 04 2023 06:33 PM	I have struggled to use cashless machines before and I am 30s and literate	
114479400964	Dec 04 2023 12:27 PM	I only use cash so could/would not come into town	
114479323619	Dec 04 2023 10:20 AM	Reduce my ability to respond to requests in an ad hoc way.	
114478938001	Dec 03 2023 05:43 PM	find signs on eiisitn bmachine hard to read Also bar codes can be forged on car parking signs,	
114478300920	Dec 02 2023 09:12 AM	Would not visit York	
114475093480	Nov 29 2023 01:12 PM	Prefer to pay all transactions by cash.	
114475079682	Nov 29 2023 12:48 PM	Prefer cash	
114474988492	Nov 29 2023 10:16 AM	No effect providing you could pay at the machine and not use an App.	

114473485294	Nov 27 2023 09:19 PM	IF I had to pay without cash I would not come into city.
114472860631	Nov 27 2023 07:32 AM	Pay by phone fee is outrageous as the cost of parking is already very expensive
114472688868	Nov 27 2023 12:01 AM	Just not come to York
114472507151	Nov 26 2023 02:15 PM	I sometimes park at 4.45 pay for for 1 hour 15 mins then £1 extra from 6pm but paying by card means I have to pay for a full 2 hours plus £1 from 6pm so would cost me a lot more
114472155638	Nov 25 2023 03:12 PM	Would leave no option if my card didn't work for some reason
114472138060	Nov 25 2023 02:20 PM	Dislike having to give so many details via app often difficult if you are in a rush also depends on having phone with you
114471658571	Nov 24 2023 05:04 PM	Stops me from being able to budget with cash, I pay for my weekly expenses like parking, with cash. So I don't over spend and I can keep better tabs on my spending habits.
114470328696	Nov 22 2023 07:59 PM	Doesn't effect me personally but i worry about the effect going cashless will have on the less advantaged people.
114470316202	Nov 22 2023 07:47 PM	App is more expensive
114470317574	Nov 22 2023 07:46 PM	Certain areas eg the groves has good parking machines depending on the streets. Due to my family circumstances might be changing due to school area, we may need a another way to pay for short period of parking.
114469972691	Nov 22 2023 12:17 PM	Affect people who drive to visit
114469802305	Nov 22 2023 07:17 AM	No
114469513494	Nov 21 2023 09:45 PM	Prefer not to pay by card and put in pin number with other people close by. Do not have / intent to have online banking on my phone.
114469511740	Nov 21 2023 09:43 PM	Have difficulty using the phone.
114469507204	Nov 21 2023 09:38 PM	I have one c/c which I use occasionally and would not wish to use it for a public car park - do not have / will not have phone app.
114469496830	Nov 21 2023 09:24 PM	Cash should be an option always.
114469493523	Nov 21 2023 09:19 PM	It depends on the alternative payment methods deleted - using debit card is much easier than fiddling about with an app.
114469490442	Nov 21 2023 09:15 PM	I would be even more reluctant to use council car parking and therefore avoid york city altogether.
114468660797	Nov 21 2023 12:21 AM	The card readers break frequently enough that I would need a new back-up option of how to pay
114466460628	Nov 17 2023 04:03 PM	Would use car park more
114465595379	Nov 16 2023 06:25 PM	would be very inconvenient for me as an occasional user; cash is simple to use
114464488594	Nov 15 2023 04:40 PM	When short of money in the bank would affect me being able to come in to town.
114464064787	Nov 15 2023 06:48 AM	No effect to me but what about that 1 in 10 older person who pay cash. This is going to prevent these people accessing the city centre. These questions are biased towards a cashless system and this survey is aimed at those who can use apps and card payment
114463786544	Nov 14 2023 10:27 PM	If I knew it was cashless wouldn't come into York

114461330363	Nov 11 2023 09:37 PM	I have 2 people close to me who need not to always have their parking activity logged, they will be unable to go into York if parking becomes cashless. Older family members would not be able to access York's carparks, this means them losing independence and relying on one of us to take them to town.
114460457142	Nov 10 2023 03:37 PM	It would remove the option which I have to use sometimes
114459840956	Nov 09 2023 11:43 PM	would stop me from being able to pay
114459745752	Nov 09 2023 09:38 PM	Cash gives the option to pay for example 1.5 hrs rather than 2 full hours. Pay to park also charges a transaction fee which is a rip off!
114459551733	Nov 09 2023 06:21 PM	Would remove my choice how I'd like to pay.
114459491669	Nov 09 2023 05:28 PM	Just so as long as I can pay with my card at the machine, either by inserting or contactless, rather than using an app or phone service
114459233006	Nov 09 2023 01:24 PM	have had a bad experience with a cashless parking when machine was out of order.
114451851751	Nov 01 2023 03:35 PM	Would not consider visiting York if they take the right to pay cash away.
114451621974	Nov 01 2023 11:42 AM	Card may not work
114449272403	Oct 30 2023 06:06 AM	Takes away freedom of choice & privacy
114448992132	Oct 29 2023 02:36 PM	It would stop.me.from visiting York on principle.
114448960842	Oct 29 2023 01:38 PM	Shops would loose my custom as I would not go into York
114448951553	Oct 29 2023 12:04 PM	It would encourage councils elsewhere to make the same imposition
114448933948	Oct 29 2023 10:42 AM	I do not have a 'smart' phone, so i would be discriminated against and would stop visiting York!
114448644493	Oct 28 2023 04:12 PM	If no signal for phone it could prevent me parking.
114448614762	Oct 28 2023 02:52 PM	Leaves no choice
114448082041	Oct 27 2023 05:57 PM	Significant effect as above, and not able to GO TO MY BANK, NEED CASH AS A PENSIONER, KEEPING CASH MEANS FREEDOM OF CHOICE!
114448087145	Oct 27 2023 05:49 PM	If machines have credit card option this would be better than current cash or pay by phone option
114448001247	Oct 27 2023 04:16 PM	Don't want to use phone or credit cards
114447760090	Oct 27 2023 10:44 AM	puts me off coming into the city. Having to work out which way is best to pay
114447298138	Oct 26 2023 08:38 PM	Occasionally cards are declined and cash is an alternative
114447135541	Oct 26 2023 05:59 PM	Sometimes problem using the app. Not sure card use is safe
114447119286	Oct 26 2023 05:44 PM	We both find it very difficult to operate your machines and very little time is given to enable a concession ticket to be purchased by any means before timed out
114447112728	Oct 26 2023 05:37 PM	responding on behalf of those who cant

114447103883	Oct 26 2023 05:34 PM	Would prefer cash, struggle with the app which also charges more! I'm really responding on behalf of people who can't use or don't have bank cards. Cash is legal tender and should always be available for all the reasons you have already put forward.
114447049986	Oct 26 2023 04:35 PM	You are assuming everyone wants/can use digital method
114447010862	Oct 26 2023 04:01 PM	Just think it's another way to start making everything cashless. I want to use cash that's what I use my my chance on
114445857170	Oct 25 2023 12:48 PM	I'd worry about machine malfunction, ie refusing to take my bank card, which has happened in the past.
114445375160	Oct 24 2023 10:20 PM	what if the leccy goes down how can you pay
114445292659	Oct 24 2023 08:40 PM	Would stop coming into York
114445243448	Oct 24 2023 07:51 PM	Would concern me for the elderly citizens and visitors or those who do not have an appropriate phone. It is ableist.
114445179799	Oct 24 2023 06:46 PM	It would stop me having a choice Taking away any cash option simply increases the requirement for drivers to use mobile phones. many people don't have mobile phones and with the increasing amount of fraud/hacking there seems little incentive to move to a mobile phone just to be able to park.
114445018221	Oct 24 2023 04:10 PM	
114444980691	Oct 24 2023 03:34 PM	Setting precedent that other councils might follow.
114444931584	Oct 24 2023 02:47 PM	No effect on me, but I am concerned for the elderly and vulnerable who will be most impacted by a decision to go fully cashless
114444930240	Oct 24 2023 02:46 PM	I use up my charge prefer cash over card on parking
114444853763	Oct 24 2023 01:24 PM	Would not be able to park in official car-parks, may park elsewhere and clog up streets
114444810554	Oct 24 2023 12:27 PM	Most of the time the pay at meter with a card option does not work properly so I have had to resort to paying cash.
114444765837	Oct 24 2023 11:12 AM	twice now when in York that the card system has gone down due to the clearing banks at Barclays when I had to pay by cash.
114444722712	Oct 24 2023 09:51 AM	As a business owner it would concern our clients
114444705634	Oct 24 2023 09:18 AM	Pay cash if card system not working I care for an elderly relative who has no digital options and would need assistance to pay- this applies for my neighbour and a friend who come into York weekly currently for coffee and cake but are now saying they won't be able to for lack of cash options again as they have no alternative.
114444703306	Oct 24 2023 09:14 AM	
114444697488	Oct 24 2023 09:09 AM	Exclusion of choice
114444669443	Oct 24 2023 08:08 AM	The card machine hasn't always worked
114444667014	Oct 24 2023 08:01 AM	Sometimes the contactless option doesn't work, having options reduces the risk of not being able to park
114444666128	Oct 24 2023 08:00 AM	Unreliable signal for purchase with app has been a problem
114444652378	Oct 23 2023 07:31 AM	F-iL would be annoyed & someone else would need to pay on his behlaf. my mum too
114444222570	Oct 23 2023 08:01 PM	It would dissuade me from coming into the city centre

114444209154	Oct 23 2023 07:54 PM	I don't have a smart phone and worry the correct amount is taken from my debit card if I accidentally press the wrong button. Cash is easier to control
114444154398	Oct 23 2023 07:05 PM	Not so much a problem for me. But the cashless "phone this number" is a faff and shite. More modern machines are better now. It could affect many others who still use cash.
114444103759	Oct 23 2023 06:11 PM	The one at Castle doesn't have a Residents Parking button so you can't get your discounted rate!
114443990949	Oct 23 2023 04:21 PM	I would feel that CYC doesn't acknowledge that some people prefer to use cash.
114443808921	Oct 23 2023 01:03 PM	It would not effect me but I know people who need to keep where they park off their bank transaction statement for their safety
114443759204	Oct 23 2023 11:33 AM	I carry cash for parking because it is much easier, including the accounting
114443752490	Oct 23 2023 11:18 AM	Option to pay cash if have no card with me